

PRIVACY POLICY

This Privacy Policy governs the manner in which COMEX EURO DEVELOPMENTS S.A. ("the Seller") a Luxembourg company, registered with the Luxembourg Trade and Companies Registry under number B 169.424 collects, uses, maintains and discloses information collected from users (each, a "User" or "Users") of the www.itec-pro.eu website (the "Website") and the mobile application ITEC PRO (hereafter the "Application"). This privacy policy applies to all Services offered on the Website and/or the Application.

Personal identification information

The Seller may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit the Website and/or the Application, register on the Website and/or the Application, fill out a form, and in connection with other activities, services proposed on the Website and/or the Application ("Services"), features or resources that are available on the Website and/or the Application. Users may be asked for, as appropriate, name, email address, mailing address, phone number.

Non-personal identification information

The Seller may collect non-personal identification information about Users whenever they interact with the Website and/or the Application. Non-personal identification information may include technical information about Users means of connection, such as the operating system and the Internet service provider's utilized and other similar information.

Each User recognizes that the performance of the Services depends on the processing of personal data (e.g. information requested to create an account) and other data.

Web browser cookies

The Seller may use « cookies » to improve the User's experience in regard of the Services. The User's Internet navigator places cookies on his hard drive to gather a certain set of information used to customize the navigation around the Website and/or the Application, thus enabling certain unique functionalities. The User can configure his navigator if he wishes not to allow the use of cookies. The User can also choose to be informed when cookies are being used on his computer to further accept them or refuse them. If the user restricts the use of cookies, certain sections of the Website and/or the Application will either not be entirely accessible or completely inaccessible.

How the Seller use collected information

The Seller may collect and use Users' personal information for the following purposes:

- To improve customer service

Information Users provide will help the Seller to respond to some customer services related requests.

- To personalize user experience

The Seller may use information in the aggregate to understand how Users as a group use the Services and resources provided on the Website and/or the Application.

- To improve the Website and/or the Application

The Seller may use feedback you provide to improve our products and services.

- To send periodic emails

The Seller may use the email address to respond to inquiries, questions, and/or other requests. If Users decide to opt-in to the Seller's mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time Users would like to unsubscribe from receiving future emails, the Seller includes detailed unsubscribe instructions at the bottom of each email.

- To perform the Services

Users recognize that the Seller will use their personal data so that Users can benefit from a full efficiency of the Services offered on the Website and/or the Application.

From time to time, the Seller may also use the Users information to contact the Users for market research purposes.

How the Seller protect personal information

The Seller adopts appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on the Website and/or the Application within the limits of the Seller's role in the treatment of an order (as specific services shall be rendered by Third Parties).

Sharing personal information

The Seller does not sell, trade, or otherwise transfer to third parties Users' personally identifiable information. However each User accepts that its personal data can be transmitted to website hosting partners and other parties who assist the Seller in operating the Website and/or the Application, conducting our business, or servicing the User, so long as those parties agree to keep this information confidential. The Seller may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Links to other websites

The Seller website may contain links to other websites of interest. However, once the Users have used these links to leave the Site and/or the Application, they should note that the Seller do not have any control over that other website. Therefore, the Seller cannot be responsible for the protection and privacy of any information which the Users provide whilst visiting such sites and such sites are not governed by this privacy statement. The Users should exercise caution and look at the privacy statement applicable to the website in question.

Changes to this privacy policy

The Seller has the discretion to update this privacy policy at any time. The Seller will therefore revise the updated date at the bottom of this page. The Seller encourages Users to frequently check this page for any changes. Users acknowledge and agree that it is their responsibility to review this privacy policy periodically and become aware of modifications.

Acceptance of these terms

By using the Website and/or the Application, Users signify their acceptance of this policy. If a User does not agree with this policy, the Seller recommend to such User that he shall not use the Website and its Services. The continued use of the Website and/or the Application following the posting of changes to this policy will be deemed as an acceptance of those changes.

Right of access, modification and opposition

Each User benefits from a right of access, modification and opposition to the processing of his/her/its personal data by sending a mail to

ITEC PRO
C/o Comex Euro Developments
33A, route de Luxembourg
L-5752 FRISANGE
LUXEMBOURG

Compliance with Data protection Act

All personal data will be treated in compliance with the Luxembourg law as of 2 August 2002 on the protection of persons with regard to the Processing of Personal Data, as amended.

Language

The whole text of the present privacy policy, as well as the General Terms of Use and the General Terms of Sale, has been written in English, French and German, all versions being deemed authentic. Should these three versions differ, the French version shall prevail.